

		WATER / V	WASTEWATER SERVICE APPLICAT	ION	
:	Service	Service			
	Date:	Address:			
	Applicant			DOR:	DI#.
	Name:			DOB:	DL#:
	Co-Applicant			DOB:	DL#:
	Name:			DOB.	DL#.
	Email				
,	Address:				
	Home		Cell		Alt
	Phone:		Phone:		Phone:
	Billing				
	Address:				
	Have Previous Account?	Yes No	(if Yes please provide previous addr	ess)	
			(too produce produce produced data.		
	Previous Address:				
			Rental:YESNO		
	Purchase:YESN	10	Landlord Name:		
١,	Closing Date:		Phone:		
1. 2. 3. 4. 5. 6. 7.	Wastewater Service Application fee of \$30.00 Payment is due every more date is the 25th of Each I Failure to receive a bill do bill is not received, the ap Monthly automatic drafts Accounts can only be closs Fair Oaks Ranch will not disconformation Forms are available.	ication to the Utilitie will be included on the for all services as Wonth. es not relieve application is responsible from applicant's based by applicant(s) we close customer informable at City Hall and our eas with hose-end	s billed in accordance with the rates, is cant their obligation for payment, or the to contact the Office for total amounts account are available. Contact the whose name appears on this application action unless the customer elects to make on the website. In the authorized watering day according the contact of the authorized watering day according the contact of the authorized watering day according the contact of the con	rules and regulate consequent due. Outilities office and a complete the informates system is allo	allations set by City ordinance. Due nces of non-payment. If a mailed se for more information. Oleted Disconnect Request Form. Cion public. Request for Disclosure of the owed once a week between ant's street address ending in:
shal new Plea rem action stat	I become the customer of recustomer account. As such ase Note: It shall be unlawful ove or in any other way tandons, the owner shall be imp	ecord and be respor n, City reserves the r ul for any person, fir nper with water or so nediately responsibl	s with a utility past due balance, the pasible for the past due balance before right to apprise the listed Landlord of rm, or other entity to damage, moles ewer mains, lines, or equipment. If ar le financially to Fair Oaks Ranch Utilities will also be billed to the owner.	service can b any past due a t, move, conn ny damage res ies for repair	e reconnected or transferred to a amounts as they accrue. lect to disconnect from, bypass or sults from any of these or other illega
	APPLICANT SIGNATURE:				DATE:
LU-/	AFFLICAINT SIGNATURE:				DATE.

*** Internal Use Only ***

Account # _____

Application Fee: \$

"Notify Me" and for Rapid Emergency notification - Sign up for REGROUP.

For more information, please visit the city's website at www.fairoaksranchtx.org Sign up for **AQUA-HAWK** Water Usage Information and Leak Alerts – **FREE Service.**

Also Sign up to be notified of city news and calendar events by selecting



7286 Dietz Elkhorn · Fair Oaks Ranch, Texas 78015 · 210-698-7685 · Fax 210-698-3565

util@fairoaksranchtx.org

For Internal Use Only				
Acct #:				
Date:				

AUTHORIZATION AGREEMENT FOR PRE-AUTHORIZED PAYMENTS

I (we) hereby authorize <u>Fair Oaks Ranch Utilities</u>, hereinafter called **FORU**, to initiate debit entries to my bank account indicated below and the depository named below.

BANK INFORMATION: (Depository)	
Bank Name	
Transit / Routing Number	
Account Number	

This authority will remain in effect until FORU has received written notification from me (or either of us) of its termination, in such time and in such a manner as to afford FORU and Depository 30 days to cancel this request.

Please Print and Complete All Information

NAME(S):	
Service Address:	Account #:
Email Address:	
Cell Phone:	Home Phone:
Work Phone:	Other Phone:
Signature:	Date:
Signature:	Date:

For more information, please contact Fair Oaks Ranch Utilities at (210) 698-7685. util@fairoaksranchtx.org

A <u>"VOIDED" CHECK</u> MUST BE ATTACHED FOR VERIFICATION.
ALL BANK DRAFT APPLICATIONS VOID WITHOUT SUPPORTING DOCUMENTATION.



Effective October 1, 2022, to September 30, 2023

The water rate is established on a base service availability charge and associated fees.

Water Service Availability Charge

Meter Size	Service Availability Charge		
3/4 "	\$ 26.48		
1"	\$ 28.01		
1 ½"	\$ 41.02		
2"	\$ 48.33		
3"	\$ 62.94		
4"	\$ 94.42		

Tiered Volume Charges:

<u>Residential</u> <u>Commercial</u>

<u>Gallons</u>	Cost per 1.000 gallons	<u>Gallons</u>	Cost per 1,000 gallons
0 to 6,000 6,001 to 12,500 12,501 to 25,000 25,001 to 50,000 50,001 to 75,000 75,001 to 100,000 Over 100,000	Base Service Charge \$3.81 \$4.76 \$7.14 \$10.72 \$16.07 \$24.11	0 to 6,000 6,001 to 50,000 50,001 to 100,000 100,001 to 150,000 Over 150,000	Base Service Charge \$3.25 \$4.87 \$7.31 \$10.97

Water Service Itemized Fees:

• Surface Water Fee: \$15.02

• Texas Commission on Environmental Quality Fee: \$0.20.

• Trinity Glen Rose Groundwater Conservation District Fee: varies per customer usage.

Debt Service Fee: \$7.43Capital Reserve Fund: \$6.72

Total Water Service Fees: \$ 29.37

Wastewater Service Availability: \$

40.86

The sewer rate is established on a base service availability charge and various associated fees.

Itemized Fees:

• Texas Commission on Environmental Quality Fee: \$0.05

• Debt Service Fee: \$2.30

• Capital Reserve Fund: \$4.12

Total Wastewater Service Fees: \$6.47



Definitions

Water Fees:

- Surface water: the cost of water distributed by the Guadalupe-Blanco River calculated in dollars per one-thousand gallons' times 6,000 gallons minimum.
- Texas commission of Environmental Quality (TCEQ): The annual TCEQ water fee divided by number of service connections the month payment is made to TCEQ.
- Trinity Glen Rose Groundwater Conservation District: The ratio of total monthly water produced divided by total monthly water billed times the TGRGCD prevailing rate per thousand gallons.
- Debt Service: The water portion of the total bond payment (including principal and interest) in the upcoming fiscal year divided by number of service connections as determined on June 1st.
- Capital Reserve: The budget goal divided by number of service connections as determined on July 1st.

Wastewater Rates:

 Service Availability: Average of three previous fiscal year actual wastewater expenditures less debt interest divided by number of service connections as determined on June 1st.

Wastewater Fees:

- Texas Commission on Environmental Quality (TCEQ): The annual TCEQ wastewater fee divided by number of service connections the month payment is made to TCEQ.
- Debt Service: The wastewater portion of the total bond payment (including principal and interest) in upcoming fiscal year divided by number of service connections as determined on July 1st.
- Capital Reserve: The budget goal divided by number of service connections as determined on July 1st.



City of Fair Oaks Ranch

Subscribe to Receive Leak Alerts and Access your Water Usage Information Online

- Viewyour water consumption
- Receive timely leak alerts Control your water expenses Easy-to-use

Aqua Hawk Alerting is a **FREE** service for City of Fair Oaks Ranch utilities customers that will assist them in efficiently managing their water usage and lowering their monthly bills. Register today. It's easy!

After you register, you'll be able to:

Receive timely leak alerts

You specify how you want to be contacted: e-mail, text or telephone. When your usage indicates high usage or a leak, we'll contact you. Aqua Hawk helps prevent costly property damage from unrepaired leaks and gives you peace of mind when you're away from your home.

Monitor your water usage

See how much water you're using anytime during the billing cycle.

Set your Threshold Alerts

Threshold alerts allow you to specify an amount of water (gallons) that you don't want your bill to exceed. If your usage is trending to, or has exceeded the threshold value, Aqua Hawk will send you a notification.

Learn ways to save

Get a better understanding of how you're using water by performing useful comparisons online. See how you compare to similar households. Learn effective ways to reduce water usage and save money!

Customer Benefits

Know about leaks <u>before</u> they cause costly damage!

See exactly how much water your family is using each month

Set billing and usage thresholds, and never be surprised by a high bill again

Access your account from any internetconnected device - your smartphone, laptop, or desktop computer

Opt-in service lets you choose how you want to be contacted - e-mail, text or phone.

Register Now!

To register, visit: www.fairoaksranchtx.org or https://fairtx.aquahawk.us For questions call 210-698-7685 or email us at: util@fairoaksranchtx.org.



Creating an AquaHawk Account in Five Easy Steps

Go to www.fairoaksranchtx.org - Look for AquaHawk Logo on Left side of Home Page and click on AquaHawk logo or go to https://fairtx.aquahawk.us

(You will know you are on the City of Fair Oaks Ranch AquaHawk Page when you see the FOR Logo) AquaHawk (Step 1: To Register click on the **GREEN** button. Receive timely leak alerts Customize alert settings Ontrol your expenses Sian In Register Click here to view a sample online accoun *First Name Step 2: Enter your personal information. Cancel Register Step 3: Registration was successful - please sign in. Click the **OK** button and now you are registered. OK AquaHawk 🤇 Receive timely leak alerts Customize alert settings Step 4: To sign in enter your email address and password. Click the **SIGN IN** button. **Add Account** *Required Field *Account Number: **Step 5:** *Account Name: Enter your utilities account number (including dashes) and *Service Address: Street address your account information. State Zip City Click the **ADD** button.

Close