



WATER / SEWER SERVICE APPLICATION

util@fairoaksranchtx.org

Start Date	Service Address	
Applicant	DL#	Email
Co-Applicant	DL#	Email
Home #	Cell #	Alt Cell #

Billing Address (if different from Service Address)

Purchase:	Rental:
Closing Date	Landlord Name
Landlord Phone #	
Previous Account with Us?	If YES: Previous Address
YES NO	

The undersigned understands and agrees to the following conditions:

1. To **establish service** complete and submit this application to FORU in person, mail, or [email](#).
2. An application **fee of \$30.00** will be **included on the first bill**.
3. Payment is due every month for all services as billed in accordance with the rates, rules, and regulations set by City ordinance. The **Due Date Is The 25th Each Month**.
4. **Bills are mailed** by the 10th each month. Not receiving the bill does not remove the obligation to pay or the consequences of non-payment. The applicant is responsible for contacting FORU for the amount due.
5. **Auto-draft** from applicant's bank account is available by completing the Authorization Agreement for Pre-Authorized Payments and submitting to FORU with required verification in person, by mail, or [email](#).
6. **Accounts** can only be **closed** by account holders and a completed [Disconnect Request Form](#).
7. FORU **will not disclose customer information** unless the customer elects to make the information public. The [Disclosure of Information Form](#) is available at City Hall and on the [website](#).
8. **Irrigation** with hose-end sprinklers or automatic irrigation systems is allowed once a week from 12 am to 10 am, and 8 pm to 12 am on the authorized watering day; according to applicant's **street address ending in:**

SUN	MON	TUE	WED	THU	FRI	SAT
0	1	2-3	4-5	6-7	8-9	COMMERCIAL

Please Note: If a **rental premises** is vacated with a past due balance, the property owner (landlord) shall be responsible for the past due balance. As such, FORU reserves the right to apprise the Landlord of any past due amounts.

Please Note: Per Ordinance [13.03.011\(j\)](#) – It shall be **unlawful** for any person, firm or other entity to damage, molest, move, connect to, disconnect from, bypass or remove, or in any other way tamper with water or sewer mains, lines, or equipment. If any damage results from any of these, or other illegal actions, the owner shall be immediately responsible financially to FORU for repair, and/or replacement to the original state. Any repair of accidental damage to these facilities will also be billed to the owner.

Applicant Signature	_____	Date	_____
Co-Applicant Signature	_____	Date	_____

** Internal Use Only **

Account # _____

Sew code/Application Fee: _____ / _____

For more information, to sign up to be notified of city news and calendar events, and to sign up for REGROUP, please visit the city's website at www.fairoaksranchtx.org.



AUTHORIZATION AGREEMENT FOR PRE-AUTHORIZED PAYMENTS

util@fairoaksranchtx.org

SERVICE ADDRESS	UTILITY ACCOUNT #	**INTERNAL USE ONLY** DATE ACCT UPDATED/INITIALS

I (we) hereby authorize **Fair Oaks Ranch Utilities**, hereinafter called FORU, to initiate debit entries to my bank account/depository as indicated below.

Attach Verification of Routing/Account # Below
We Accept: Voided Check, Picture Of Online Banking that includes your name, Or Account Verification Printout From Bank VOID WITHOUT SUPPORTING DOCUMENTATION

I agree this authority will remain in effect until FORU has received written notification from me (or either of us) of a change or termination at least 30 days prior to the effective cancellation date.

Please Print and Complete All Fields Below

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Bank Name:

Bank Routing #:

Bank Account#

Name(S)

Email Address(S)

Cell Phone

Alternate Phone

Signature

Date

Signature

Date

Effective October 1, 2025 to September 30, 2026

FORU Water and Sewer Rates

Water Service Availability

Meter Size	Monthly Charge
¾"	\$26.48
1"	\$28.01
1 ½"	\$41.02
2"	\$48.33
3"	\$62.94
4"	\$94.42

Water Usage Charges (tiered)

Residential:

Gallons	Cost per 1,000 Gallons
0 – 6,000	Included in Service Availability
6,001 – 12,500	\$3.81
12,501 – 25,000	\$4.76
25,001 – 50,000	\$7.14
50,001 – 75,000	\$10.72
75,001 – 100,000	\$16.07
Over 100,000	\$24.11

Commercial:

Gallons	Cost per 1,000 Gallons
0 – 6,000	Included in Service Availability
6,001 – 50,000	\$3.25
50,001 – 100,000	\$4.87
100,001 – 150,000	\$7.31
Over 150,000	\$10.97

Monthly Water Fees

Residential & Commercial

Surface Water **\$18.50**

The cost of water distributed by the Guadalupe-Blanco River Authority calculated in dollars per 1,000 gallons multiplied by the 6,000-gallon minimum.

TCEQ **\$.20**

The annual TCEQ (Texas Commission on Environmental Quality) water fee divided by the number of service connections the month payment is made to TCEQ.

Debt Service **\$23.89**

The water portion of the total bond payment (including principal and interest) for improvements in the upcoming fiscal year divided by the number of service connections in June.

Capital Reserve **\$2.67**

The budget goal divided by the number of service connections in June.

Sewer Service Availability

Connection Type	Monthly Charge
All Sewer Connections	\$28.94

Sewer Usage Charges (based on winter avg)

Winter Average **Updated every March 1st**

Based on average water usage per meter during the consecutive months of December, January, and February.

Usage Rate: **\$6.00 per 1,000 gallons**

Monthly Charges

New Customers **\$36**

Based on an Assigned Winter Average of 6,000 gallons (\$6 per 1,000 gallons)

Current Customers **Established Winter Average**

Customers moving within City **Established Winter Average
from previous address**

Monthly Sewer Fees

Residential & Commercial

TCEQ

\$.05

The annual TCEQ (Texas Commission on Environmental Quality) sewer fee divided by the number of service connections the month payment is made to TCEQ.

Debt Service

\$16.91

The sewer portion of the total bond payment (including principal and interest) for improvements in the upcoming fiscal year divided by the number of service connections.

Capital Reserve

\$0.00

The budget goal divided by the number of service connections.



Effective as of August 1, 2023
FORU Surcharge Rates for Drought

Stage 1 Drought Surcharge Rates

Water used over **20,000 gallons per residential account** per billing period and **over 50,000 gallons per commercial account** per billing period is assessed a drought surcharge in addition to usage charges.

Residential:

Gallons	Surcharge per 1,000 Gallons
0 – 20,000	\$0.00
20,001 – 40,000	\$5.00
40,001 – 60,000	\$6.00
60,001 – 75,000	\$7.00
75,001 – 100,000	\$10.00
Over 100,000	\$12.50

Commercial:

Gallons	Surcharge per 1,000 Gallons
0 – 50,000	\$0.00
50,001 – 60,000	\$6.00
60,001 – 75,000	\$7.00
75,001 – 100,000	\$10.00
Over 100,000	\$12.50

Stage 2 Drought Surcharge Rates

Water used over **15,000 gallons per residential account** per billing period and **over 40,000 gallons per commercial account** per billing period is assessed a drought surcharge in addition to usage charges.

Residential:

Gallons	Surcharge per 1,000 Gallons
0 – 15,000	\$0.00
15,001 – 20,000	\$5.00
20,001 – 40,000	\$7.50
40,001 – 60,000	\$10.00
60,001 – 75,000	\$15.00
75,001 – 100,000	\$20.00
Over 100,000	\$30.00

Commercial:

Gallons	Surcharge per 1,000 Gallons
0 – 40,000	\$0.00
10,001 – 60,000	\$10.00
60,001 – 75,000	\$15.00
75,001 – 100,000	\$20.00
Over 100,000	\$30.00

Stage 3 Drought Surcharge Rates

Water used over **10,000 gallons per residential account** per billing period and **over 30,000 gallons per commercial account** per billing period is assessed a drought surcharge in addition to usage charges.

Residential:

Gallons	Surcharge per 1,000 Gallons
0 – 10,000	\$0.00
10,001 – 20,000	\$7.50
20,001 – 40,000	\$10.00
40,001 – 60,000	\$15.00
60,001 – 75,000	\$20.00
75,001 – 100,000	\$30.00
Over 100,000	\$35.00

Commercial:

Gallons	Surcharge per 1,000 Gallons
0 – 30,000	\$0.00
30,001 – 40,000	\$10.00
40,001 – 60,000	\$15.00
60,001 – 75,000	\$20.00
75,001 – 100,000	\$30.00
Over 100,000	\$35.00



Track My Water Usage

Fair Oaks Ranch Utilities offers its customers a free service called AquaHawk to track their water usage and much more. To register click the AquaHawk button below.

Keep reading to learn more . . .

Subscribe to Access your Water Usage Information Online and Receive Leak Alerts

- View your water consumption
- Receive timely leak alerts
- Control your water expenses
- Easy-to-use

Aqua Hawk is a **FREE** service for Fair Oaks Ranch Utilities customers. It assists in efficiently managing water usage and lowering monthly water bills.

How can AquaHawk benefit you?

[REGISTER TODAY](#)

Receive timely leak alerts

You specify how you want to be contacted: e-mail, text or phone call. When your meter indicates high usage or a possible leak, we'll contact you. Aqua Hawk helps prevent costly property damage from unrepaired leaks and gives you peace of mind when you're away from your home.

Monitor your water usage

See how much water you're using anytime during the billing cycle.

Set your Threshold Alerts

Threshold alerts allow you to specify an amount of water (gallons) that you don't want to exceed. If your usage is projected to, or has exceeded the threshold value, we will send you a Water Threshold notification.

Learn ways to save

Get a better understanding of how you're using water by performing comparisons online. See how you compare to similar households. Learn effective ways to conserve water and save money!

Customer Benefits

- Learn about leaks **before** they cause costly damage!
- See exactly how much water your family is using each month
- Set billing and usage thresholds and never be surprised by a high bill again
- Access your account from any internet-connected device – smartphone, laptop, or desktop computer
- Opt-in service lets you choose how you want to be contacted – e-mail, text or phone

[REGISTER TODAY](#)

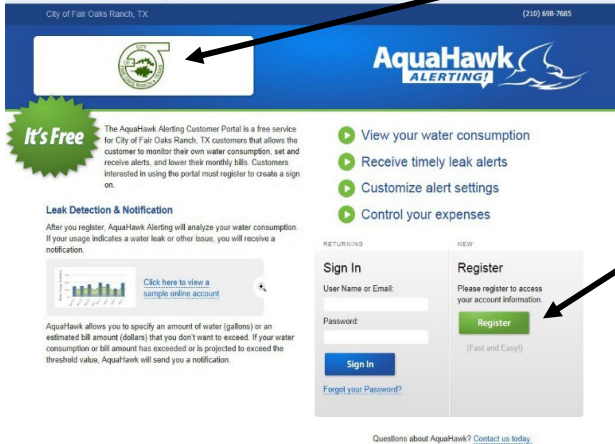
Step-By-Step Registration Instructions on Next Page



Creating an AquaHawk Account in Five Easy Steps

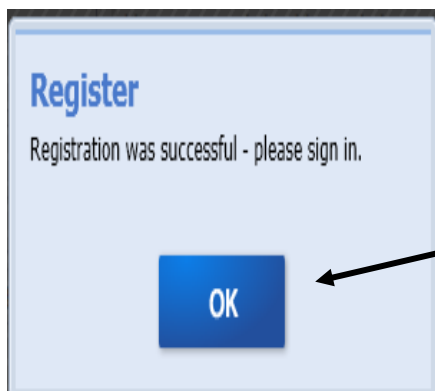
Go to www.fairoaksranchtx.org - Look for the AquaHawk button located below the scrolling banner toward the right of the page and click on it or go to <https://fairtx.aquahawk.us>

(You will know you are on the City of Fair Oaks Ranch AquaHawk Page when you see the FOR Logo)



Step 1:
To register click on the green **REGISTER** button.

Step 2:
Enter your personal information



Step 3:
Click the **OK** button to complete registration.

Step 4:
Enter your email address and password.
Click the **SIGN IN** button

Step 5:
Enter your utilities account number (including dashes) and your account information.
Click the **ADD** button.