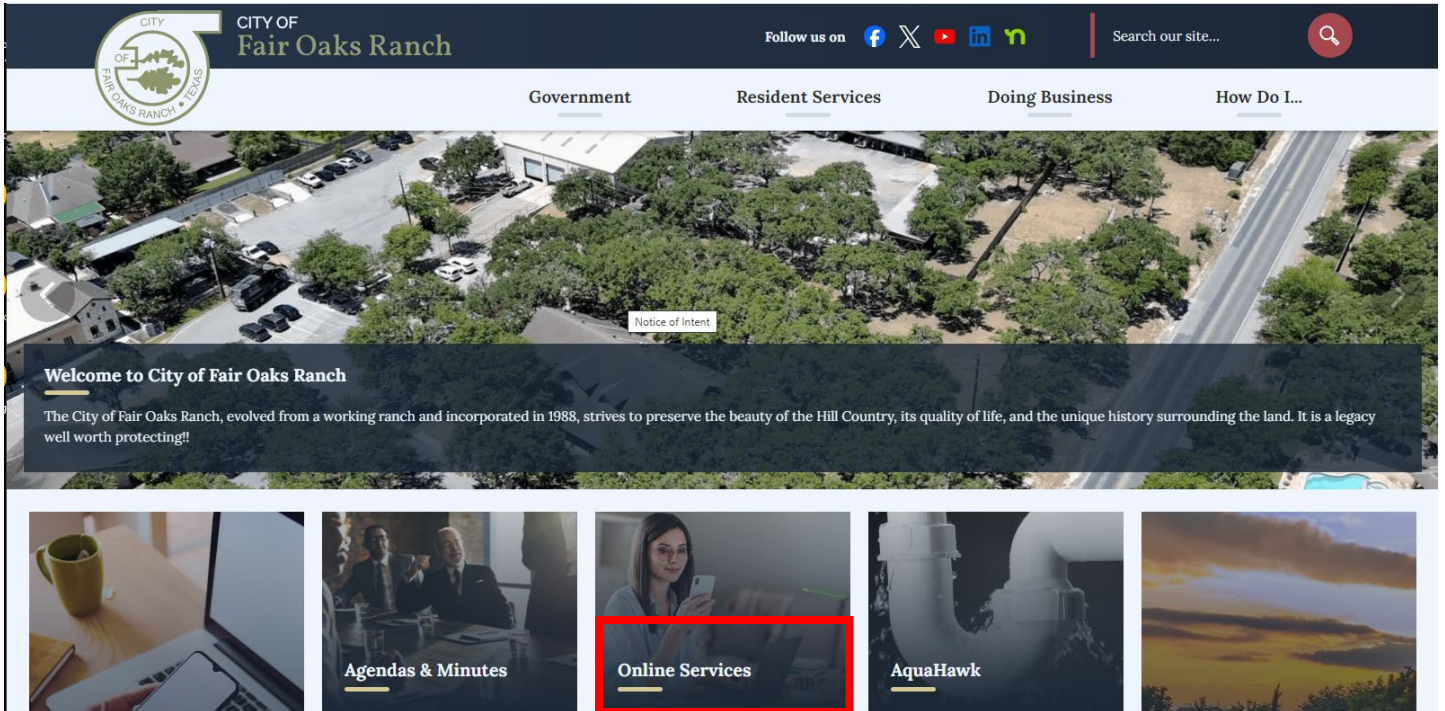


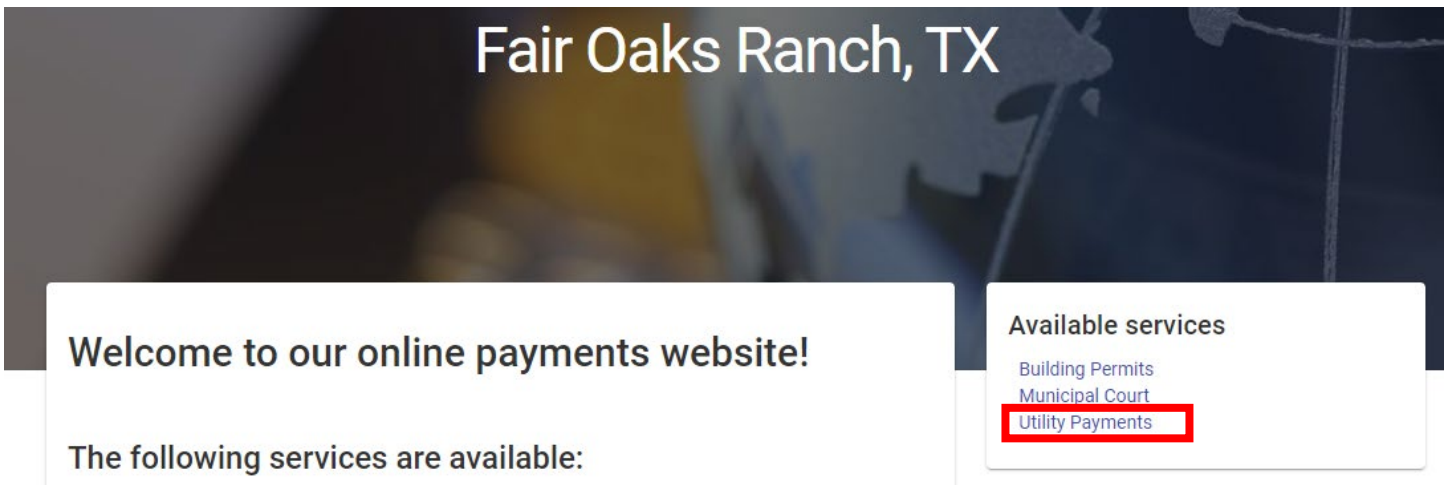
ONLINE ACCOUNT MANAGEMENT

1. Go to fairoaksranchtx.org

2. Click on Online Services



3. Click on Utility Payments



4. Click on Sign in or sign up

Fair Oaks Ranch, TX

Utility Payments



Quick pay

Just need to pay your bill? Click quick pay below. You'll need your account number. No login necessary.

[Quick pay](#)



Sign in or sign up

Create an account to view details, manage single & multi-accounts, and multi-bill pay.

[Sign in or sign up](#)

Notice to Utility Customers

 If you have recently filed for a Leak Appeal, the amount due on your account must still be paid. The leak appeal process may take up to 4 weeks to determine approval. If your leak appeal is approved, an credit adjustment will be applied to your utility account.

Please contact the Utility Billing Clerk if you wish to connect, transfer, or disconnect services.

Office Hours are Monday through Friday from 8am to 5pm.

Contact us

 210-698-7685

[Contact us](#)

5. Click on Register

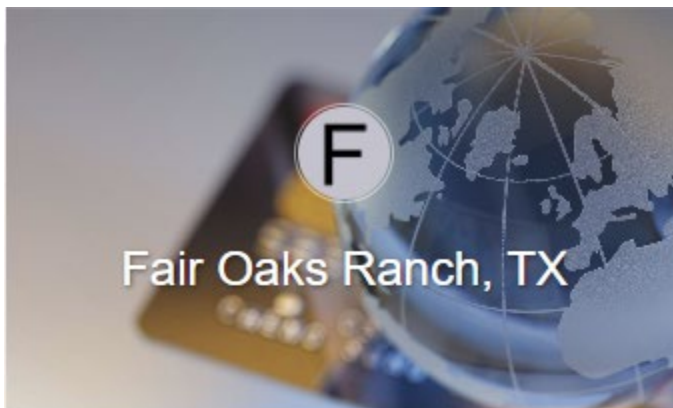
Login

[Login](#)

[Forgot password?](#)

Don't have an account? [Register](#)

6. Complete Email, Password, Confirm Password, Name, and Phone number, then click Register.



Register

Email required

Password required

Confirm Password required

Name

Phone number

Register

Cancel

Already have an account? [Login](#)

Please make note of the information you use to register your account.

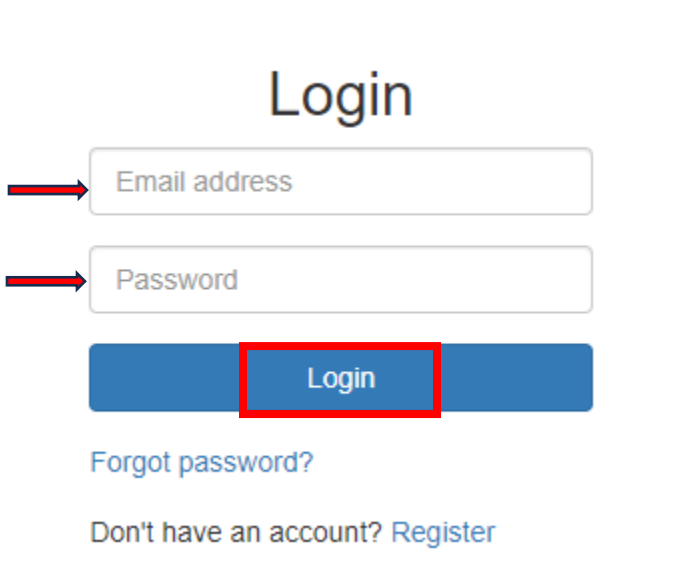
Email address:

Password:

***You will receive an email to activate your account.**

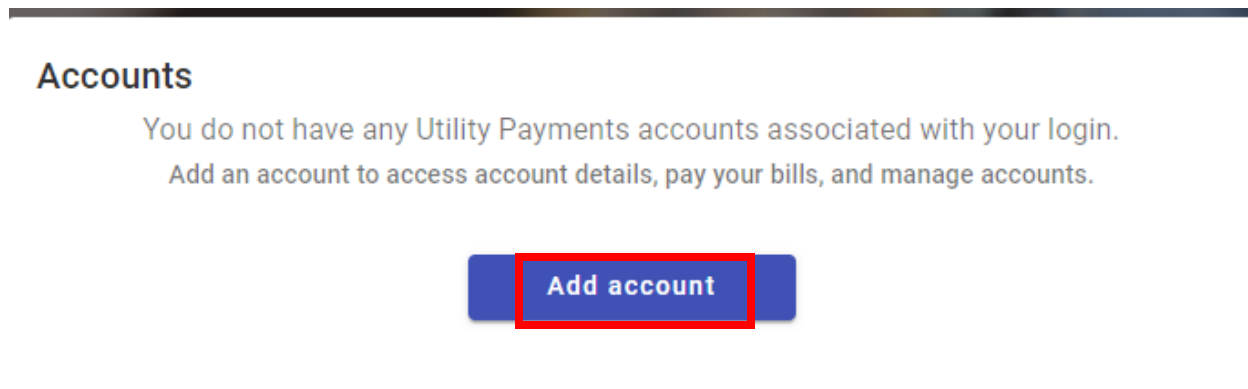
7. Inside the email click on Activate account. It will take you to the login page.

8. Log into account by entering the email and password you used above and click on Login.



The login form is titled "Login" in a large, dark font. Below the title are two input fields: "Email address" and "Password". A red arrow points to the "Email address" field, and another red arrow points to the "Password" field. Below these fields is a blue button labeled "Login", which is highlighted with a red rectangular box. Under the "Login" button, there are two links: "Forgot password?" and "Don't have an account? Register".

9. Click on Add account



The "Accounts" section has a header "Accounts" in a bold, dark font. Below the header, there is a message: "You do not have any Utility Payments accounts associated with your login. Add an account to access account details, pay your bills, and manage accounts." At the bottom of the section is a blue button labeled "Add account", which is highlighted with a red rectangular box.

10. Enter your Account Number and your last payment amount.
****Please note this amount does not include the service fees involved if you paid your last bill with a credit/debit card.**

You can get this information from the Utility Clerk.



Let's find your account

Account Number*

Please include all dashes. For example: 01-0101-01

Last Payment Amount*

Cancel

Add account

- Home
- Manage accounts
- Account detail
- Transactions
- Consumption
- Contact preferences

Welcome back

Your current balance is \$119.18
Due 7/25/2023

Pay now

Pay bills

Enroll in auto pay

Schedule payment

Last payment

(\$104.70) paid 6/19/2023
Thank you

All transactions

Current bill

Active

\$119.18 billed 6/30/2023
Due 7/25/2023

View bill

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