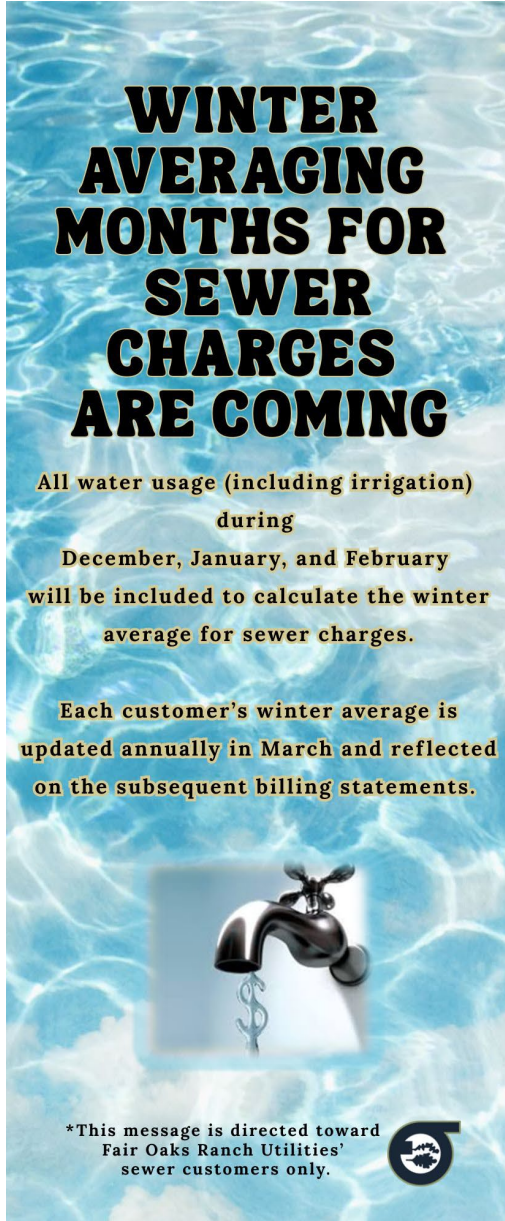


# Winter Averaging Bill Insert



**WINTER  
AVERAGING  
MONTHS FOR  
SEWER  
CHARGES  
ARE COMING**

All water usage (including irrigation) during December, January, and February will be included to calculate the winter average for sewer charges.

Each customer's winter average is updated annually in March and reflected on the subsequent billing statements.

\*This message is directed toward Fair Oaks Ranch Utilities' sewer customers only.



## 💧 Winter Averaging for Sewer Charges – What You Need to Know

As the colder months approach, it's important for Fair Oaks Ranch Utilities customers to be aware of how sewer charges are calculated – and how your water use this winter can impact your bill for the rest of the year.

Each year, **water usage during December, January, and February** is used to calculate your **winter average**. This includes all water use, even outdoor irrigation. That average is then used to determine your sewer charges for the upcoming year.

Why does this matter? Because winter is typically when outdoor water use is lower, it provides a more accurate reflection of household wastewater. However, if you continue heavy irrigation or water use during these months, it can raise your average – and your sewer bill.

Your **new winter average is updated in March** and applied to your future billing statements.

### ✅ What You Can Do:

- Limit unnecessary irrigation during winter months
- Fix leaks or running toilets promptly
- Be mindful of overall water use in December, January, and February

Managing your winter water usage now can lead to savings all year long on your sewer bill.

If you have questions or need help understanding your usage, reach out to Fair Oaks Ranch Utilities for support 210-698-7685.